Joan Procter Box 632 Sausalito CA 94965

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I oppose the FCC petition, because I like to support local, privately run companies & stores. I use SONIC for tel., internet & TV. They are in my area and give excellent customer service. A real human answers the phone & he/she is a native English speaker & on a local line...ie. not long distance from India, Mexico or the Phillipines. As I i'm very hard of hearing & use a captioning phone, the good quality of sound is critical for me.

Please, no more mega-companies that want to cut costs at the expense of a good product & good personal service.

Joan Procter